

# Chapter Advisory Council (ChAC)

## Report to the Board of Trustees

April 18, 2026



Flávio R. Wagner  
Chair of the ChAC Steering Committee

# 2026 ChAC Steering Committee Members

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(Venezuela Chapter)



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Bhuvaneshwari  
(India Chennai  
Chapter)



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# ChAC Action Plan for 2026

## Strengthening What's Already in Motion

- The Chapter Content Archive – A Global Knowledge Hub
- Updating ChAC's Governance for the Future
- Better Onboarding for Chapters and Leaders

## New Activities for 2026: Building Capacity, Striving for Impact

- Rethinking Chapter Evaluation for Fairness & Inclusion
- Improving ChAC Communications
- Expanding Collaboration & Peer Mentorship
- Supporting the revision of the Internet Society Code of Conduct

## Additional Activities

- Deepening Involvement in Mobilization

SC members as leads / liaisons in all activities

Most initiatives led by the ISOC staff or developed with support from the staff



# Chapter Content Archive Project

Repository to preserve chapter-generated content under library standards

- Chapter-led project
- Global chapter community's permanent knowledge library
- Implementation in charge of a project team – US New York and Mexico Chapters
- Grant from the ISOC Foundation already committed
- Pilot phase – proof of concept – 3 to 4 months
- Estimated rollout timeline until December 2026
- Governance structure under the ChAC
  - Operational committee, led by the US NY and Mexico chapters
  - Steering committee for overall advice and supervision



# Updating ChAC Governance for the Future

## Updating both charter and rules & procedures

- Team of 6 chapter representatives from various regions
- Global chapter community's permanent knowledge library
- Examples of aspects to be revised
  - Majority criteria for approving formal advice to the BoT
  - Extending ChAC SC terms and partial annual renewal
  - More detailed procedures for electing ChAC SC members



# Better Onboarding for Chapters and Leaders

- Improved onboarding materials
- Lower barriers for new chapters in formation
- Support to new chapter leaders
- Joint co-design effort with the ISOC staff



# Rethinking Chapter Evaluation for Fairness & Inclusion

## Rethink current set of annual evaluation criteria

- Focus on qualitative measures
- Recognition of different chapter profiles and realities
- Assessment system must recognize impact, effort, innovation, and context—not just volume
- Review of criteria shall also impact the Chapter Charter Agreements
- First draft of a “Chapter DNA” document already prepared. Concept of a “healthy chapter”:
  - Shifts away from an assessment model that is only compliance-focused
  - Members are active, its governance is transparent, and the chapter builds a network of local peers



# Improving ChAC Communications

- Effective information sharing and engagement requires clear and timely communication
- Design new methods and channels to:
  - Strengthen the connection between the ChAC SC and chapter representatives
  - Bring real community input into ChAC decisions in a more effective and engaging way



# Expanding Collaboration & Peer Mentorship

- Pool of chapter peer mentors, from different chapters and regions
- Facilitate inter-chapter collaboration and leverage the experience of seasoned chapter members to support and guide others, for instance through knowledge sharing and capacity building
- 2026: extend pool, with new mentors and modalities of support



# Supporting the revision of the ISOC Code of Conduct

Current ISOC and ISOC Foundation Code of Conduct is extremely high level

- mainly focuses on online interactions
- lacks clear guidance as to what happens in the case of a breach

ISOC staff has launched a revision project

- community input, feedback and guidance will be critical



# Deepening ChAC involvement in ISOC mobilization priorities

ChAC concrete role still to be defined

- Giving input on mobilization priorities
- Presenting priorities to Chapters
- Fostering regional engagement and outreach approaches
- Contributing directly to policy- or advocacy-focused efforts
- Guiding partnerships and grassroots action



# Sharpening the ChAC value proposition

- ChAC's relevance to the chapters remains a core challenge
- Most of the activities of the 2026 Action Plan are of administrative nature and do not engage most chapters
  - Even if they are relevant for ChAC and chapters' operation
- ChAC also needs to focus on 2-3 high-impact priorities that clearly demonstrate value to the chapters
- This requires better alignment between chapter needs, staff priorities, and the ChAC mission



# Report from Q1 Full ChAC Call – Feb 17, 2026

## Agenda:

- Presentation of the ChAC Action Plan
- Update on the Chapter Content Archival Project
- Update on the Governance Review
- Presentation of the Community Mobilization Campaigns

Chapters represented in the call: 25 (out of 97 with a ChAC rep appointed)

- 32 chapters reps had attended the previous November call, plus 1 observer from SIGs

ISOC staff attending the call:

- Christine Saegesser Baethge, Stine Gaba Gomez, Sebastián Bellagamba, Rama Rejman



# ChAC and ChAC SC Activities

ChAC Steering Committee holds monthly calls

ChAC Steering Committee leadership holds monthly calls

Full ChAC holds quarterly calls – Feb 17, May 19, Sep 22, Nov 17

Quarterly calls between ChAC SC and ISOC staff leaderships



# Chapter Health Update

Number of current (full) chapters: 118 (122 in Nov 2025)

Number of chapters in rejuvenation: 13 (9 in Nov 2025)

Recent Chapter Status Changes:

In formation:

- Laos Chapter
- Mauritania Chapter

From pre-rejuvenation to rejuvenation:

- Estonia Chapter
- Montenegro Chapter
- Morocco Chapter
- Poland Chapter
- Spain Chapter
- Türkiye Chapter

From in rejuvenation to closed

- Dominica Chapter



# Thank you!



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