

# Chapter Advisory Council (ChAC) Steering Committee (ChAC-SC) Annual Report and update for the 4<sup>th</sup> Quarter November 2nd Internet Society Board of Trustees Meeting - Dublin, Ireland.

## ChAC-SC and ChAC Activities since our 3rd quarter update:

Since our last update to the Board of Trustees, the ChAC-SC has held four monthly meetings; its Leadership Team an additional preparatory calls a week before these meetings to finalise our Agenda and deal with any outstanding Action Items; and facilitated the 3rd quarterly ChAC call held on September 17th. This meeting Agenda included an opportunity for the ChAC to hear from BoT Chair Ted Hardie regarding the Board's reaction to ChAC's Advice sent to the BoT on July 18th on Livestreaming and Opening the Chapter-Delegates List. The meeting also opened to clarifying questions from the ChAC Representatives on the call on these issues. This meeting also started a continued dialogue with Beth Gombala regarding ISOC branding and opportunities for chapters to better identify themselves locally regarding ISOC recognition and reputation. It also heard in its updates from Chapters time from the Venezuelan Chapter regarding their current civil situation and Internet Shutdowns, and we thank *Alejandra Stolk* for sharing this alarming update. The ChAC note the wishes of solidarity and care shared by many of the Chapters for our Venezuelan colleagues in these challenging times in reply to his update.

Further to these interactions and reflecting some of the discourse on the matters conducted on the separate from ChAC lists and correspondence pathways, Chapter Delegates email list, the ChAC-SC is working with ISOC Staff to facilitate (as far as possible) the requested 'Opening of the Chapter Delegates List.' It is also facilitating further discussion, engagement and interaction with the appropriate staff at ISOC.org to assist us in further understanding and development of 'ways forward' regarding identified issues relating to the changes in 'Livestreaming' including but not limited to the feasibility, efficiency, reliability and predictability of Chapters gaining support when requesting funding for support of livestreaming and associated AV services; Archive and retrieval of records of Chapter Events; Captioning, Language Services, Transcription Reporting on and of Chapter events and activities etc., etc.,

## Introduction to Chris Locke ISOC Foundation MD:

As an action item from the discussions at the Q3 ChAC meeting, a single-purpose meeting of the ChAC for interested parties was arranged where the ChAC representatives could meet and interact with the new ISOC Foundation Managing Director, Chris Locke, to discuss the new Community Communications Strategy being developed. This meeting was held on Monday, 28 October 2024 at 14:00-15:00 UTC; all Chapters Advisory Council (ChAC) Steering Committee and ChAC Representatives were invited to register to attend this critical greeting and conversation, and it was participated in by 16 ChAC Members and interested key staff. The Agenda was simple, starting with an opportunity for Chris to give background on himself, his philosophy and his approach to his role in both the Foundation and with ISOC Community Communications

and to start the essential [re]building of trust and understanding between the Chapters (via the ChAC); as well as key ISOC staff involved as well as frankly ISOC.org per se. This was followed by a respectful, if not courageous, question and answer session, which the ChAC-SC Leadership Team believe went a long way to developing a better understanding of the ISOC.org planning and expectations around Community Communications managed by Chris and his team, as well as identifying more mutualism and opportunities for working better together going forward. We also mutually resolved to do more of these single-purpose calls to facilitate more effective 'communications around Community Communications.' We note the ChAC-SC's appreciation and thank Chris for engaging with us and the particularly interested parties who joined from within ChAC on these issues. We look forward to further engagement (listening and sharing) opportunities with him and his team.

## Review of ChAC Charter Rules and Procedures:

As a result of the requirement to clarify several actions triggered during the 2024 ChAC's activities, it has been recognised that it is time to review and remediate some parts of our existing ChAc Charter, Rules and Procedures. The intention is not to change for change's sake but rather to ensure greater clarity and far less ambiguity, if not conflict, in aspects of these rules as written. These proposed updates, when drafted and agreed upon by the ChAC, should also provide an opportunity for the BoT and ISOC.org staff to be more able to take appropriate, specific and timely action or reaction to things that may be triggered from time to time by ChAC activities including but again not limited to the expected degree of formality and communications pathways preferred when 'Formal ChAC Advice is developed and sent to the Board. Again, to be clear, the aim is greater predictability, clarity and ease of understanding for all interested parties. The Lead on this from the 2024 ChAC-SC and part of this year's Leadership Team is Greg Shatan of the NYC Chapter, who is imminently qualified to lead such a review. A call for volunteers is about to be made for Chapter (not just ChAC) Members with a particular interest in and skills relevant to this review. We expect work on this activity to be conducted online and concluded quickly so that the 2025 ChAC can benefit from the stability and predictability it may need due to these changes.

### NOTE:

Additional Material related to the Q4 Update for the attention of the BoT is included in the DRAFT Annual Report to the ChAC, which will be displayed in today's session report. Once completed and reviewed, a final version of this report will be provided as an addendum to our CHAC 2024 reporting and updates to the ISOC Board of Trustees.



Cheryl Langdon-Orr  
ChAC 2024 Chair  
on behalf of the ChAC-SC

2nd November 2024

## 2024 Annual Reporting: (DRAFT In progress) when final, for presentation to ChAC AGM by the ChAC-SC during Q4 Meeting.

The final of this 'Annual Report to the ChAC' will be provided to the BoT for their information after the AGM, which is being held as part of the Q4 ChAC call on Tuesday, 19 November 2024, at 18:00 UTC.

Further to our 2023 analysis of ChAC plenary meeting attendance statistics, presented in the 2023 Annual Report to the ChAC, our ISOC support staff has again assisted us with acquiring attendance data gathered from the Full ChAC Calls this year. The average number of attendees at each call was 39, and the meeting by-meeting attendance records show:-

2023 - Q4 Date: 21 Nov 2023 - 14:00 UTC	% attendance	% last reporting
<b>Stats:</b> 40 ChAC Reps Attended this meeting  112 ChAC Reps listed Out of 119 Total Chapters	<b>35%</b>	

2024 - Q1 Date: 20 Feb 2024 - 18:00 UTC		
<b>Stats:</b> 36 ChAC Reps Attended this meeting  94 ChAC Reps listed Out of 120 Total Chapters	<b>37.5%</b>	41.4% 1400 UTC

2024 - Q2 Date: 21 May 2024 - 10:00 UTC		
<b>Stats:</b> 39 ChAC Reps Attended this meeting  93 ChAC Reps listed Out of 120 Total Chapters	<b>42%</b>	35.2% 1000 UTC

2024 - Q3 Date: 17 Sep 2024 - 14:00 UTC		
<b>Stats:</b> 42 ChAC Reps Attended this meeting  98 ChAC Reps listed Out of 123 Total Chapters	<b>43%</b>	28.1% 1800 UTC

Chapter Attendance Comparisons Between Meetings	
Between Q4 2023 and Q1 2024:	24 Chapters attended both
Between Q4 2023 and Q3 2024:	26 Chapters attended both
Between Q1 2024 and Q2 2024:	27 Chapters attended both
Between Q4 2023 and Q2 2024:	26 Chapters attended both
Between Q1 2024 and Q3 2024:	27 Chapters attended both

Between Q2 2024 and Q3 2024:

29 Chapters attended both

<b>Comparison out of all four meetings Nov 23 - Sept 24</b>	
18 Chapters attended all four meetings (13 Chapters participated in all meetings in Q1-3 2023)	
10 of which are not already SC members in both reporting periods.	
<b>Chapter Name</b>	<b>SC Member</b>
Armenia Chapter	Yes
Australia Chapter	Yes
Brazil Chapter	Yes
Canada Manitoba Chapter	
Canada Québec Chapter	
Germany Chapter	
India Delhi Chapter	
Israel Chapter	Yes
Lebanon Chapter	Yes
Nigeria Chapter	Yes
Panama Chapter	
Peru Chapter	Yes
Philippines Chapter	
Puerto Rico Chapter	
Senegal Chapter	
Spain Catalonia Chapter	
UK England Chapter	
US New York Chapter	Yes

Of the 26 regularly attending Chapters over all of 2023 and to November 2024 (those that have participated at all plenary calls for the reporting period), only six (6) have participated in all calls in BOTH reporting periods, and two (2) of those representatives also served on both the 2023 and 2024 ChAC Steering Committee; detailed in Chart 1 below:

The indications of this ChAC Representatives attendance data analysed to date seems to indicate that in general, regardless of UTC for the call or Agenda details of the regular ChAC Plenary meetings held quarterly, no more than 42 out of a range of 93 to 123 possible ChAC Representatives are attending calls; Also that as shown in Chart 2 below that despite outreach efforts made to increase the number of Chapters appointing ChAC Representatives the numbers in 2024 are slightly lower than in 2023.

The range of total Chapters is 119 - 123 (Median = 120) and ChAC Representatives 93 - 112 (Median - 98). For the four quarters of 2023 (noting a peak of 94% of Chapters having ChAC Representatives in Q4 of that year; related no doubt to both the outreach efforts made and the Annual Chapter review activities), we averaged 86% of Chapters with ChAC Representation, yet so far for the three quarters of 2024 that average of Chapters with ChAC Representatives has dropped to 79%; but again noting a likely increase may occur relating to Q4 Annual Chapter review activities - this needs to be ratified and analysed further if it happens (or not).

Chart 1- Chapters attending all ChAC Planary calls by Year.

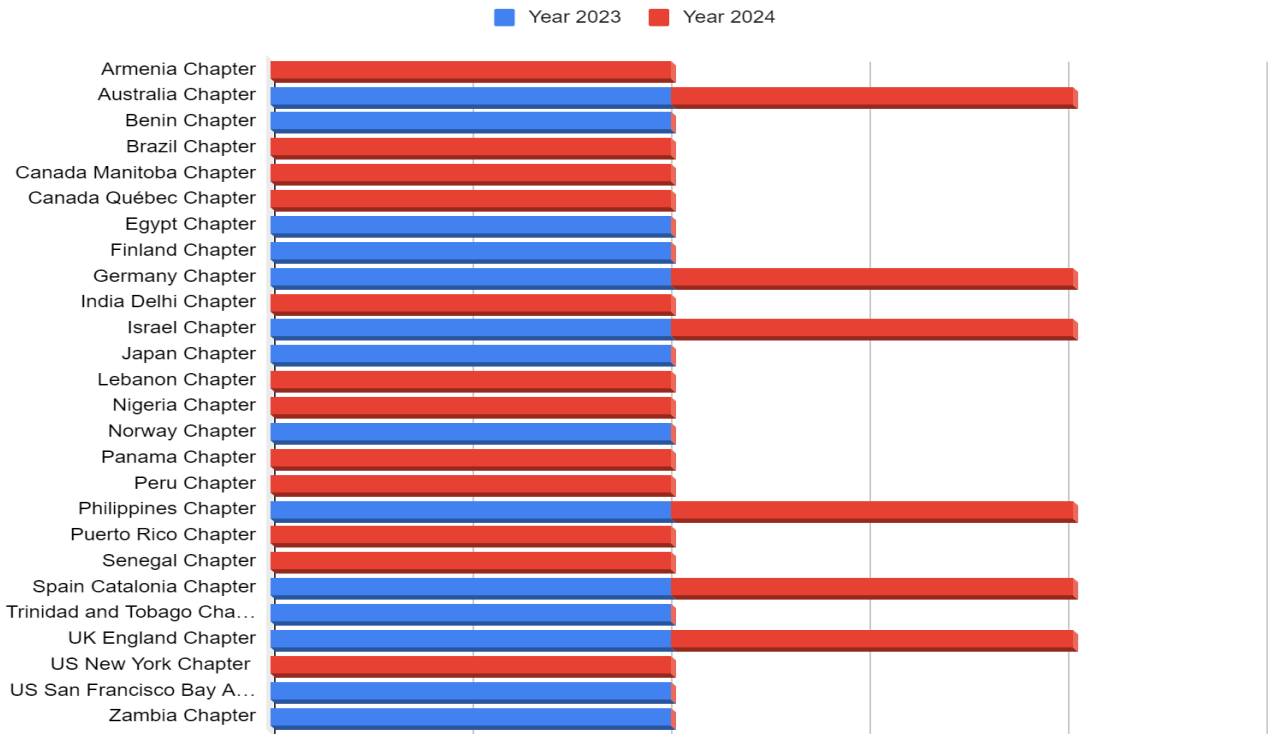
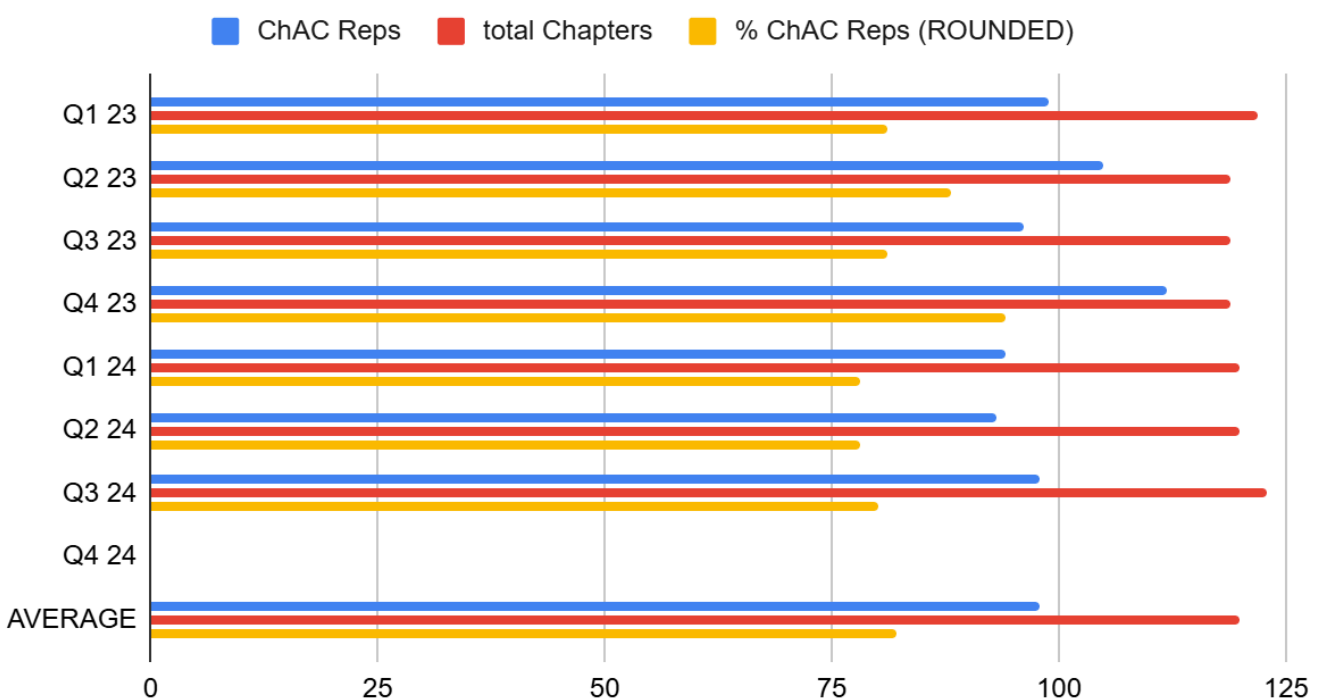


Chart 2 - Total Chapters, No. of ChAC Reps and Percentages of Chapters with ChAC Representatives by Quarter

ChAC Reps, total Chapters and % ChAC Reps (ROUNDED)



This matter of increasing both the number of Chapters that have appointed a ChAC Representative and the engagement of those ChAC Representatives in the meetings and activities of the ChAC certainly still needs addressing, and at the time of writing of this Annual Report, in addition to the regionally based outreach and engagement carried out at the end of last year, an additional outreach activity has been proposed as an Action Item was for each of the ChAC Steering Committee and specifically the **geographically** appointed ChAC-SC members, to make a personal approach with an individual appeal to each Chapter in their Region who have **not** got a listed or appointed ChAC Representative and encourage them to do so. We trust that the 2025 ChAC Steering Committee will see the wisdom in continuing to address this matter and that it will also recognise the utility of the continued collection and analysis of these data points.

## 2024 ChAC Activities:

The ChAC-SC has held monthly meetings throughout 2024 since January; its leadership team has additional preparatory calls held a week before these meetings to finalise the ChAC-SC Meeting Agenda (all Agenda and Meeting notes records, etc., are archived in the [2024 Meetings folder](#) on the ISOC Box platform and is accessible by ChAC Members and by links published from time to time) and facilitated the four quarterly ChAC calls for all Chapter Representatives appointed to the 2024 ChAC, held on-

- [February 20th](#)
- [May 21st](#)
- [September 17th.](#)
- [November 19th](#)

Further to interaction with the Chair of the BoT in the September 17th ChAC meeting regarding the [ChAC Advice sent to the BoT on July 18th](#) and reflecting some of the discourse on the matters conducted on the separate from ChAC lists and correspondence pathways, Chapter Delegates email list, the ChAC-SC is working with ISOC Staff to facilitate (as far as possible) the requested 'Opening of the Chapter Delegates List.'

It is also facilitating further discussion, engagement and interaction with the appropriate staff at ISOC.org to assist us in further understanding and development of 'ways forward' regarding identified issues relating to the changes in 'Livestreaming' including but not limited to the feasibility, efficiency, reliability and predictability of Chapters gaining support when requesting funding for support of livestreaming and associated AV services; Archive and retrieval of records of Chapter Events; Captioning, Language Services, Transcription Reporting on and of Chapter events and activities etc., etc.,

## Introduction to Chris Locke ISOC Foundation MD:

As an action item from the discussions at the Q3 ChAC meeting, a single-purpose meeting of the ChAC for interested parties was arranged where the ChAC representatives could meet and interact with the new ISOC Foundation Managing Director, Chris Locke, to discuss the new Community Communications Strategy being developed. This meeting was held on Monday, 28 October 2024 at 14:00-15:00 UTC; all Chapters Advisory Council (ChAC) Steering Committee and ChAC Representatives were invited to register to attend this critical greeting and conversation, and it was participated in by 16 ChAC Members and interested key staff. The [Agenda](#) was simple, starting with an opportunity for Chris to give background on himself, his philosophy and his approach to his role in both the Foundation and with ISOC Community Communications

and to start the essential [re]building of trust and understanding between the Chapters (via the ChAC); as well as key ISOC staff involved as well as frankly ISOC.org per se. This was followed by a respectful, if not courageous, question and answer session, which the ChAC-SC Leadership Team believe went a long way to developing a better understanding of the ISOC.org planning and expectations around Community Communications managed by Chris and his team, as well as identifying more mutualism and opportunities for working better together going forward. We also mutually resolved to do more of these single-purpose calls to facilitate more effective 'communications around Community Communications.' We note the ChAC-SC's appreciation and thank Chris for engaging with us and the particularly interested parties who joined from within ChAC on these issues. We look forward to further engagement (listening and sharing) opportunities with him and his team.

## Review of ChAC Charter Rules and Procedures:

As a result of the requirement to clarify several actions triggered during the 2024 ChAC's activities, it has been recognised that it is time to review and remediate some parts of our existing ChAc Charter, Rules and Procedures. The intention is not to change for change's sake but rather to ensure greater clarity and far less ambiguity, if not conflict, in aspects of these rules as written. These proposed updates, when drafted and agreed upon by the ChAC, should also provide an opportunity for the BoT and ISOC.org staff to be more able to take appropriate, specific and timely action or reaction to things that may be triggered from time to time by ChAC activities including but again not limited to the expected degree of formality and communications pathways preferred when 'Formal ChAC Advice is developed and sent to the Board. Again, to be clear, the aim is greater predictability, clarity and ease of understanding for all interested parties. The Lead on this from the 2024 ChAC-SC and part of this year's Leadership Team is Greg Shatan of the NYC Chapter, who is imminently qualified to lead such a review. A call for volunteers was made <insert date> for Chapter (not just ChAC) Members with a particular interest in and skills relevant to this review. We expect work on this activity to be conducted online and concluded quickly so that the 2025 ChAC can benefit from the stability and predictability it may need due to these changes.

## Miscellaneous Annual Activities of the ChAC:

The ChAC role in proposing volunteer Members to serve on the Internet Society Board of Trustees Nominations and Elections Committees for the 2024-2025 BoT Election cycle is an important responsibility; this year, we again appointed two of the ChAC-SC (Heba Sayed and Cheryl Langdon-Orr) to review and select from the received Expressions of Interest for these positions in August (full details can be found [here](#)). On September 2nd, the ChAC-SC passed on the following selected and endorsed appointments:

### 2024-25 BoT Election Committee

Letsatsi Phinehas Lekhooa		Internet Society Lesotho Chapter
---------------------------	--	----------------------------------

### 2024-25 BoT Nomination Committee

Pedro de Perdigão Lana		ISOC Brazil
------------------------	--	-------------

Will Be Continued.... ..