

# Business Process & TYTIP Updates

Todd M. Tolbert, CAO

# Business Process Review & Remediation

- **13 Projects recommended by Cohn Reznick BPR which are being worked on by a cross-organization team, managed by the CAO office.**
- **Consolidated to move forward in a process-based methodology to define, prioritize and complete these projects over an 18 month timeline.**
- **Seven of thirteen projects are underway, three have been prioritized for mid- to end of 2016 starts, and two are still in discovery phase and need some inputs from other projects.**
- **Overall goals are to streamline activities, provide for better transparency (financial and progress) and continue to strengthen the the organization through solid and predictable process.**

# Three Year Technology Improvement Plan (TYTIP)

- **As noted in other presentations, 2015 was the year to plan, get foundational work in place and identify key areas to progress.**
- **We have kicked off major initiatives in 2016; including a review of our AMS system, the Website Redesign with Strategic Communications, planning of an Intranet system and planning for InterCommunity 2016, to name a few.**
- **As envisioned in 2014, some of the TYTIP funds will facilitate technology spending in support of the Business Process projects (such as the Budgeting and Forecasting tool) and other business intelligence needs in 2016 and 2017.**

# TYTIP Cont'd

- **Anticipated Timeline for projects undertaken in 2016**
  - Budget Forecasting Recommendations and RFP: Q2
  - Budget Forecasting Tool Deliver: Q3/Q4
  - AMS Review Recommendations: Q2
  - Website Redesign: Q4 – Early Q1 2017
  - Intranet Delivery: Q4
  - IC2016: Q3
  - Content Curation Design and Rollout: Q2
  - Security Projects: Multiple Milestones across Q2 – Q3
  
- **Expect to be on forecast (as presented in 2014) to \$600K of spending in 2016**
  
- **Would like to Accept the BoT offer to consult on a few areas of technology including: Federated ID, Single Sign On and Organizational Email Encryption**